

Monitoring, Audit, and Review Section

1. Introduction

This section outlines the procedures and responsibilities for monitoring, auditing, and reviewing the processes/controls described in this document.

2. Objectives

1. Ensure continued compliance with policies and procedures.
2. Identify areas for improvement and corrective action.
3. Mitigate potential risks through ongoing oversight.

3. Monitoring

3.1 Scope

Define the processes, activities, or controls to be monitored regularly.

3.2 Methods

- Regular data collection and analysis
- Manual or automated system checks
- Performance metrics and KPIs

3.3 Responsibilities

Assign roles for monitoring (e.g., department leads, compliance officers).

4. Audit

4.1 Frequency

Describe how often audits will occur (e.g., quarterly, annually).

4.2 Scope

List specific processes, records, or activities to be audited.

4.3 Procedure

- Planning and scheduling audits
- Conducting interviews and reviewing documentation
- Reporting findings and follow-up actions

5. Review

5.1 Periodic Review

Outline when and how reviews of procedures or controls are performed (e.g., annually, after an incident).

5.2 Approval and Update

Describe the process for approving changes and updating documentation.

5.3 Document Control

Include version control, archiving, and access guidelines.

6. Reporting and Escalation

Specify how findings, issues, and recommendations are reported to management and actions escalated as required.

7. Roles & Responsibilities

Clearly define the roles of individuals and teams in monitoring, audit, review, and follow-up activities.

Important Notes

- This section should be tailored to the organizational structure and regulatory requirements.
- Clear assignment of responsibilities ensures accountability.
- Documentation of findings and actions supports transparency and continuous improvement.
- Regular updates maintain relevance in response to changes in processes, risks, or regulations.