

# Statistical Analysis Survey Report

## 1. Introduction

This report summarizes the findings of the recent statistical survey conducted to collect data regarding respondents' opinions and behaviors. The objective is to analyze the collected data to gain actionable insights and inform future decisions.

## 2. Methodology

- Survey Design:** Structured questionnaire with closed and open-ended questions.
- Sample Size:** 325 respondents
- Sampling Technique:** Random sampling across three regions
- Data Collection Period:** May 1 - May 10, 2024

## 3. Respondent Demographics

Characteristic	Count	Percentage (%)
Male	150	46.2
Female	175	53.8
Age 18-30	120	36.9
Age 31-45	140	43.1
Age 46+	65	20.0

## 4. Key Findings

- 72% of respondents are satisfied with the current service quality.
- 52% prefer online channels for communication.
- Major factors affecting satisfaction are speed (36%), accessibility (29%), and staff behavior (21%).
- Open-ended responses suggest improvements in response time and resource availability.

## 5. Statistical Analysis

- Descriptive Statistics:** Mean satisfaction score: 4.1/5, Standard deviation: 0.8
- Chi-square Test:** No significant association between gender and overall satisfaction ( $p > 0.05$ )
- Correlation Analysis:** Moderate positive correlation between age and preference for traditional channels ( $r = 0.41$ )

## 6. Conclusions & Recommendations

Survey findings indicate general satisfaction with existing services but highlight areas for improvement. Recommendations include enhancing digital communication platforms and prioritizing response speed to further increase satisfaction levels.

## 7. Appendix

- Full survey questionnaire (available upon request)
- Detailed statistical outputs (attached as supplementary files)

## Important Notes

- Ensure data privacy and anonymity throughout the reporting process.

- Clearly state your methodology and statistical procedures.
- Include both descriptive and inferential statistical results where relevant.
- Present data visually when possible for better understanding (e.g., charts, tables).
- Summarize actionable recommendations based on analysis.