

Payment Confirmation WhatsApp Message Sample

Use Case: Notify customer regarding received payment.

Channel: WhatsApp

Sample Message:

Hi [Customer Name],

Thank you for your payment of [Amount] for [Product/Service].

We have received your payment on [Date]. Your transaction ID is [Transaction ID].

If you have any questions, please reply to this message or contact our support team.

Thank you for choosing [Your Company Name].

Important Notes:

- Do not share personal or payment details over unsecured channels.
- Always customize the template before sending.
- Confirm the recipient's WhatsApp number before sending messages.
- Maintain a record of sent confirmations for reference and compliance.
- Include customer support contact information for queries.